

## HEATED SEASON – October 15 to April 15

With the temperature starting to fall, this is a reminder that heated season is fast approaching. We have been preparing our heated units for the season with pre season maintenance and have increased our fleet size to support our customers whom require heated service.

Just a few reminders to assist in having your freeze sensitive products move safely.

- 1- Your bill of lading, must clearly note, "HEATED SERVICE REQUIRED" at time of shipping. The bill of lading remains the sole contract of carriage and supersedes any other communication concerning this shipment. If the "Heated Service Requirement" is not noted on the bill of lading, the client waives any recourse to claim against the carrier for frozen product.
- 2- Labeling the boxes or skids with "Heated Service Required", is recommended and will provide additional visibility to this requirement for the operations personnel.
- 3- "Heated Service" is defined as keeping product above 0 degrees Celsius. This is not a temperature controlled service therefore products that have a "freezing point" above 0 degrees Celsius would not be protected.
- 4- If only a small portion of your shipment requires Heated Service, consider segregating the product requiring protection from freezing from the rest of the shipment and tendering as two separate shipments. This way, you will only be paying for heated service on the shipment (therefore product) that needs the heat.
- 5- Transit times may be longer on moves requiring heated service for a variety of reasons but not limited to:
  - Heated Equipment Availability
  - Rail delays.
  - Extreme Weather Forecasted.
  - Special requirements for certain dangerous goods.

When faced with extreme cold, train lengths (therefore capacity) are reduced, tracks break, switches freeze, creating delays and longer transit. Our holding back a heated unit may affect transit time but our intent is to protect your product from freezing.

Should you have any questions concerning how to tender product that needs protection from freezing, please contact your local Clarke Transport Inc office and we will be glad to assist.

Sincerely

Clarke Transport Inc.

Website: [www.clarkelink.com](http://www.clarkelink.com)

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