

*****UPDATE AUGUST 31, 2021*****

To Our Valued Customers:

With the upcoming closure of Highway 1 near Golden beginning April 12, 2021 and scheduled to fully open on December 31, 2021 we have been working to minimize service disruptions and continue to provide a premium service. The routes between Calgary and Southern BC including Vancouver, Kamloops, and Kelowna will be affected by a detour route through Radium via HWY 93 and HWY 95. Effective April 1st we will be making short term routing changes to reflect our strategy into protecting our service.

We will have resources including equipment and staff in place beginning April 1 to ensure a seamless service. As expected, the detour route will add both mileage and time to existing routes which are critical components to our costing.

In order to recover these costs we are implementing a temporary surcharge for the duration of the highway closure. This will be charged as a value-added service charge similar to a power tailgate and is not subject to fuel surcharge.

Effective April 12, 2021 – December 31, 2021

\$1.00/cwt with a minimum charge of \$10 and a maximum charge of \$200

